

<b>Meeting Information:</b>	
<b>Meeting Date &amp; Time:</b>	12/16/2026 10:00 pm – 11:30 am (Central)
<b>Meeting Title:</b>	Network Adequacy Data Maintenance Planning Meeting- PTNP 2026 Round 1
<b>Called by:</b>	Tonmoy Dasgupta, Regulatory Health Link Division
<b>Mode of meeting</b>	Teams
<b>Attendees</b>	
<b>Attachments* (Agenda, Handouts, PPTs, etc.):</b>	Presentation slides & recordings

\* Attachments can be submitted by copying and pasting in this document or by submitting as separate document.

<b>Agenda:</b>
<ol style="list-style-type: none"> <li>1) Introductions &amp; Housekeeping.</li> <li>2) Overview of where we are. <ol style="list-style-type: none"> <li>a) Timeline.</li> <li>b) PBM Updates.</li> </ol> </li> <li>3) Provider Address Quality Precheck. <ol style="list-style-type: none"> <li>a) Recap of the Isolated Provider Location Outlier process.</li> <li>b) Objection Feedback.</li> </ol> </li> <li>4) What's different in the Current Finalized PTNP?</li> <li>5) PTNP 2026 Round 1 data maintenance process . <ol style="list-style-type: none"> <li>a) Some observations from the last round.</li> <li>b) Significance &amp; Deadlines.</li> </ol> </li> <li>6) Q&amp;A</li> </ol>

<b>Meeting Notes</b> (AI generated meeting notes reviewed and edited by Tonmoy Dasgupta)
<p><b>Summary</b></p> <p>The meeting focused on Network Adequacy Data Planning, discussing PTNP 2026 Round 1, data quality prechecks, and timelines for various processes. Key challenges included tight timelines for address corrections, which have been extended to 39 days this year. Solutions proposed include consolidating PBM templates and improving validation processes to reduce errors and improve efficiency.</p> <p>(Debbie Bishamber was alert and caught a date error that had to be corrected in one of the slides “Submit <b>PY2027</b> provider practicing location data no later than <del>Thursday March 26</del> <b>Monday, March 23, 2026</b>” )</p> <p><b>Meeting introduction and agenda 0:38</b></p> <ul style="list-style-type: none"> <li>• The agenda included discussions on PTNP 2026 Round 1 and data address quality prechecks.</li> <li>• A slide deck and recordings will be posted after the meeting.</li> </ul> <p><b>Separate meeting for PBM topics 4:34</b></p> <ul style="list-style-type: none"> <li>• Tonmoy Dasgupta mentioned that a separate meeting will be organized for Pharmacy Benefit Managers (PBMs) due to the complexity of the topics.</li> <li>• Participants interested in PBM and network topics were encouraged to stay, but a dedicated session will be planned for onboarding.</li> </ul> <p><b>Network categories and team effort 6:01</b></p> <ul style="list-style-type: none"> <li>• Discussed the complexity of network adequacy and the need for team effort involving network experts, IT personnel, and compliance officers.</li> </ul> <p>Emphasized the importance of maintaining accurate contact information.</p> <p><b>Overview of timelines and processes 7:02</b></p> <ul style="list-style-type: none"> <li>• Tonmoy Dasgupta provided an overview of the cyclic nature of network adequacy processes.</li> </ul>

- Highlighted the PTNP process working since 2016 and the increasing focus on provider address quality.
- Mentioned the *isolated outlier provider location review* and the *objection feedback* process as two fronts for provider address quality prechecks.

**Extended timeline for outlier review [11:05](#)**

- Last year, issuers had only 15 days for address corrections, which was deemed too short.
- This year, the timeline has been extended to 39 days to allow for more thorough review and corrections.
- Emphasized the importance of timely corrections to provider databases before certification review.

**PBM updates and template changes [15:50](#)**

- Discussed the usual deadline for PBM data submission on March 1st.
- Announced consolidation of multiple PBM templates into one with multiple tabs to streamline the process.
- Validation processes have been improved to reduce errors and expedite data correction.

**Provider address quality pre-check [21:37](#)**

- Stressed the importance of maintaining accurate provider addresses and updating them every 90 days as required by federal law.
- Introduced the isolated provider location outlier process to identify potentially incorrect addresses.
- Highlighted the benefits of engaging in this process for efficient regulatory activities and reducing unnecessary objections.

**Responsibilities and process for outlier review [28:24](#)**

- Issuers are expected to submit PY2027 provider location data by March 26, 2026.
- Data should be as close as possible to what will be submitted for certification review in mid-May.
- Emphasized the need for timely review and updates to provider databases to avoid incorrect outlier addresses.

**Template upload and compliance notification [31:57](#)**

- Tonmoy Dasgupta explained the new location for uploading templates, emphasizing its ease of use with a drag-and-drop feature.
- Users are instructed to notify their compliance officer after uploading to ensure timely processing.

**Isolated outlier reports and timeline [32:51](#)**

- AID committed to providing isolated outlier reports by a specific deadline to enable issuers to complete necessary tasks.
- The timeline for these reports was set to ensure data corrections are reflected in mid-May submissions.

**Objection feedback and data correction [33:24](#)**

- Tonmoy Dasgupta discussed the objection feedback process.
- The feedback process aims to correct faulty provider data reported by others.
- Acknowledged the presence of data duplications and the need to resolve them before reporting it to issuers.
- Competitor-identified faulty provider data through justifications to objections was as an opportunity and emphasized the importance of using competitor research for data correction.
- Feedback sheets for contested addresses will be provided by March 23rd.
- Debbie Bishamber caught an error on the timeline that Tonmoy assured would be corrected on what would be published.

**PTNP process updates and classifications [43:04](#)**

- Updates to the PTNP process were discussed, including the inclusion of retail pharmacies and acute inpatient hospitals.
- Emphasized the importance of accurate provider type classifications. The PTNP process aims to correct errors in the NPI database or NCPDP databases.

**Importance of PTNP participation and feedback [50:06](#)**

- Highlighted the significance of broad-based participation in the PTNP process with “reasons” for informed dispositions by AID.

- Acknowledged errors in previous dispositions and the need for reworking them into the PTNP round.
- Encouraged issuers to provide evidentiary “reasons” for suggestions and responses.

**PTNP deadlines and process stages [57:18](#)**

- Detailed the deadlines for the PTNP process, including data submission and feedback timelines.
- Emphasized the importance of adhering to deadlines for both issuers and AID.
- Provided an overview of the stages involved in the PTNP process, including change suggestions followed by voting.

**Feedback and future meetings [1:02:09](#)**

- Tonmoy Dasgupta invited feedback on the implementation of the Network Adequacy Regulation.
- Expressed interest in conducting one-on-one meetings with issuers for detailed feedback.
- Acknowledged the value of face-to-face meetings but recognized the challenges for remote participants.

**Action items**

**PTNP 2026 Round 1**

- Issuers provide suggestions for change. Due on January 15, 2026.
- AID collects these suggestions and posts the consolidated information on NA website on January 30, 2026.
- Issuers vote their agreement OR opposition to suggested changes by others. Due on February 27, 2026.
- AID processes votes and updates the PTNPs on NA website on March 16, 2026.

**Isolated Outlier Provider Location Process**

- Issuers upload PY2027 Network Adequacy data using CMS-CCIIO PY2026 Network Adequacy templates at the file upload web location <https://rhld.insurance.arkansas.gov/NAProvidersUpload>. Due on March 23, 2026.
- AID provides the Isolated Outlier reports customized for each issuer by April 6, 2026.
- Issuers review Isolated Outlier reports and correct provider addresses as needed in their databases. This must be done in time so that the PY2027 NA templates submitted for certification review in SERFF reflect the corrected provider addresses.

**Objection feedback after cleanup:**

- AID to provide Objection feedback on or before March 23, 2026
- Issuers to use it to correct Provider databases so that the NA templates submitted for PY2027 review have those corrections.

**Q&A**

- 1) Question: When does the PBM data need to be furnished?  
Answer: Always March 1 (or first working day after).

# Attendee List

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It is possible that multiple people used a single login..

## Participants

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